

# ***Hawaii Library Association*** **2009 Conference Program**



## **Challenges & Opportunities**

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Ko'olau Ballrooms  
Kaneohe, Hawaii  
November 12, 2009



**7:00am to noon**

**Registration Opens**

**7:00am-8:30am**

**Continental Breakfast**  
(Glass Ballroom)

**8:00am to 8:15am**

**Business Meeting**  
(Glass Ballroom)

**8:00am to 8:15am**

**Finding Laughs in Layoff**

**8:30am-9:00am**

*Larry Solomon*

Join the author of *Wrongsized*, Larry Solomon, for a comical look at being laid off. Given the state of the economy, we could all do with a good laugh! Additionally, learn a bit about publishing your own book.

*Location: Glass Ballroom*

**9:10am to 9:30am**

**Information Insecurity**

**9:10am-9:30am**

*Sunyeen Pai & Susan Murata, Kapiolani Community College*

In April 2009 a counselor at Kapiolani Community College called computer systems support and reported computer problems. The computer was infected with over 5,000 viruses and sensitive information may have been compromised. This necessitated a major effort to notify the public and a laborious examination of information security on campus. Lama Library is examining its security practices and procedures to comply with University, State, and Federal standards. We will be sharing what we have learned about information security breaches and will discuss how all institutions can establish policies and procedures to protect their employees and the public.

*Location: Ka'a'awa I*

**Library Essentials Program**

**9:10am-9:30am**

*Dave Brier, Ross Christensen, & Vicky Lebbin, University of Hawaii at Manoa*

Using a presentation style called *Ask the Expert*, this program outlines *Library Essentials*, a collection of 50-minute in-person workshops for students enrolled in English 100

courses at the University of Hawaii at Manoa. The workshops introduce students to basic library services and resources and are designed to help English instructors engage UH Manoa's "information literacy" foundation requirement. Two years, 2000+ students, and 300+ workshops after starting the program, UH Manoa instruction librarians share their teaching methods, tools, and general impressions of the program.

*Location: Kane'ohē I & II*

### **Ulukau Redesigned**

**9:10am-9:30am**

*Ruth Horie, University of Hawaii at Manoa Library & Robert Stauffer, Alu Like*

Continues and expands on the presentation at the 2008 HLA Conference. See how Greenstone has been applied to the redesign of Ulukau, the Hawaiian electronic library. Follow the steps from cataloging to full text access. Find out how titles in Hawaiian and English are alphabetized, categorized and displayed on the web. Understand how project participants in Hawaii and New Zealand coordinate their work.

*Location: Ka'a'awa II*

### **Recognizing Legal Information From Legal Advice**

**9:10am-9:30am**

*Stewart Chun, Hawaii State Library/Federal Documents Section*

How to recognize when a helpful and caring librarian crosses the line and exposes themselves legally by giving legal advice instead of legal information. Where can a librarian turn for more information? What are the conversation "red flags" to watch out for? A "look before you leap" session while you meet the challenges and opportunities in your future.

*Location: Boardroom*

### **Makiki: The Little Library That Could**

**9:10am-9:30am**

*Ryan James, University of Hawaii at Manoa Library; Della Au Bellati, Hawaii State House or Representatives; and Christina Abelardo, Sacred Hearts Academy.*

Makiki Community Library is a library of the people. Most of the people who help with the daily operations of the library are volunteers; with the exception of two part-time paid staff members. All the books in the library's collection are donated by people of the community. Despite all the obstacles, Makiki Community Library thrives. So how does a library with only two paid staff and no money survive? Find out in this presentation of the past, present and future of Makiki Community Library.

*Location: Ka'a'awa III*

**9:40am to 10:00am**

**Save Me Money! - A New ILS for the Hawaii State Archives**

**9:40am-10:00am**

*Whitney Ross, Hawaii State Archives*

As budgets dwindle it is necessary for library professionals to find new means of saving. One way that the Hawaii State Archives cut expenses was to migrate from Voyager integrated library system to Koha an open source alternative. Koha was originally developed in 1999, and is fully functioning integrated library system. Come and learn how this new software was implemented and the pros and cons of using open source. This might be just what your library is looking for.

*Location: Ka'a'awa I*

**Cataloging to the Indigenous Perspective**

**9:40am-10:00am**

*Puanani Akaka & Eric Leong, Chaminade University*

E komo mai! Join this exhilarating journey into the challenges of reclassifying a Native Hawaiian & Pacific Islander collection to the indigenous perspective. Using the Hawaiian-Pacific collection at the Sullivan Family Library as a sample, the speakers will cover common classification problems inherited by the Western-oriented Library of Congress Classification System and Subject Headings; methodology for reclassification that focuses on indigenous knowledge and worldview; and helpful resources used during the project. Although cataloging is an important piece of the puzzle, the session will focus on the overall reorganization process.

*Location: Ka'a'awa II*

**Energize Your Website or Subject Guides with LibGuides**

**9:40am-10:00am**

*Sharon LePage, Chaminade University*

Do you have to rely on someone else to make timely updates to your website? Design your layout? Restrict your content? Do you want more control of your library website but don't have the inclination to learn HTML coding yourself? Try LibGuides! Redesign your website or just your pathfinders and subject guides with this content management system. Save your time AND incorporate Web 2.0 features like podcasts, RSS feeds, Facebook and Twitter for today's generation.

*Location: Kane'ohe Room I & II*

**Founding a Hui of Hawaiian Librarians & Archivists: A Forum**

**9:40am-10:00am**

*Kawika Makanani, Kamehameha Schools Kapalama*

Hawaiian librarians and archivists are recognizing that our specialized skills may be of service to the Hawaiian community. The first of many challenges is to organize a cohesive entity that can effectively conduct activities throughout our dispersed communities. Will such an organization compete with existing state library and archival groups, or can they be complementary and mutually supportive? What are our

opportunities for service to the Hawaiian community? How can we partner with other Hawaiian service agencies as well as those that cater to more general needs? All are invited to address these and other questions in an open forum.

*Location: Boardroom*

### **Displays Made Easy**

**9:40am-10:00am**

*Amy Saxton, Lari-Anne Au, Miriam Jacobson, & Michelle Miyaji, University of Hawaii at Hilo*

Are your displays looking tired? Are you running out of ideas and inspiration? Are you trying to connect with your patrons better but your library is short on funds? Staff and Librarians from Mookini Library will show you how to create interesting, low-budget, no-technology, interactive displays highlighting materials in your collections. These fun displays can feature books, CDs, DVDs, and more and be themed for favorite artists, time of the year, or local events. These displays also solicit input from your users, involving them in library activities.

*Location: Ka'a'awa III*

**10:00am to 10:25am**

### **Speed Networking**

Join your colleagues for a variation on speed dating. Share what you are learning in the conference and make some new acquaintances.

*Location: Grand Ballroom*

**10:30am to 11:00am**

### **Assessing a Job Applicants Counterproductive Traits**

**10:30am-11:00am**

*L. Martin Johnson, Hawaii Center for Psychology*

A first line of defense for your library against counterproductive behavior in the workplace is the accurate detection during the interview process of a job candidate's counterproductive traits. Join psychologist L. Martin Johnson as he discusses aspects of the interview process and other considerations relevant to increasing the accuracy of the assessment of a job candidate's personality.

*Location: Ka'a'awa I*

### **Enlarging Throughput: The University of Hawaii at Manoa Library's Plan to Move Materials to Users Faster**

**10:30am-11:00am**

*Kimberly L. Nakano, University of Hawaii at Manoa*

The University of Hawaii at Manoa Library retained R2 Consulting

<http://www.r2consulting.org/> to conduct a study of its selection-to-access workflows.

The overall goal was to study and observe technical services processes from the moment

an item is requested until it reaches the shelves. This session will provide an overview of major findings and report them in the context of trends in technical services, and comment on progress to date of this multi-year project.

*Location: Ka'a'awa II*

**Is Google Winning?**

**10:30am-11:00am**

*Anne Prestamo, Oklahoma State University Libraries*

This session will focus on how academic libraries are changing their value proposition to attract users to their physical and virtual space and successfully compete with search engines and the Web. Usage data will be presented to demonstrate the positive impact alternative interfaces, federated search, and link resolvers have had on use of e-content at Oklahoma State University. Some common myths about the so-called "dumbing down" of search interfaces will be debunked.

*Location: Kane'ohe Room I & II*

**Doing More With Less (Roundtable)**

**10:30am-11:00am**

*Tony Tallent, Boulder Public Library*

During financially stressed times, we are often told to "do more with less." In other words, we can make library operations more efficient and effective with fewer resources. To what extent is this possible or desirable? How might we reframe this saying? Share your thoughts with Tony Tallent and fellow HLA members during this roundtable conversation.

*Location: Boardroom*

**Technology Assisted Reference (Roundtable)**

**10:30am-11:00am**

*Sarah Houghton-Jan, San Jose Public Library*

Join Sarah Houghton-Jan and your HLA colleagues for a conversation on the relative merits of—email, IM, chat, text message, and even Twitter reference services.

*Location: Ka'a'awa III*

**11:00am to 11:30am**

**Exhibits**  
*(Glass Ballroom)*

## **11:30am to noon**

### **Helping Library Workers Cope With Stressful Times**

**11:30am-noon**

*L. Martin Johnson, Hawaii Center for Psychology*

Furloughs...layoffs...restructuring...increased demand but decreased resources... In today's world of shrinking budgets, an increasing number of difficult emotional problems face library employees and their users. Join psychologist L. Martin Johnson for guidance on dealing with these problems.

*Location: Ka'a'awa I*

### **Asking the One Question That Can Transform Your Library**

**11:30am-noon**

*Brian Mathews, University of California, Santa Barbara*

This session will explore the impact that word-of-mouth has on libraries. Find out what patrons really think, what they really want, and how you can really change their minds. Discover a simple one-question metric that can help improve customer service, outreach endeavors, and organizational decision-making.

*Location: Ka'a'awa II*

### **The Challenge of Assessing Digital Library Services**

**11:30am-noon**

*Sarah Houghton-Jan, San Jose Public Library*

Libraries have launched numerous digital services in the last several years, in a furious attempt to 'catch up' to the rest of the digital world and the demands of our customers. Few libraries have stopped to re-evaluate those services and ask if they are meeting customer needs. Learn simple methods for implementing a project management model for services, even after you've launched them. Learn how to create practical, measurable goals and assess whether they have been met on an ongoing basis. Arming yourself with statistics and customer stories helps to make (or break!) any service.

*Location: Ka'a'awa III*

### **Using New Technologies in Unexpected Ways**

**11:30am-noon**

*Leslie Mathews, Fielding Graduate University*

New technologies-flexible, fun, and mostly free! Flickr is an image sharing program; but why not use it as an image discussion forum for an English class? Zoho is an online office suite. A librarian created a custom database for tracking reference stats and made it freely available why not adapt it? Clickers can poll a class, but why not use them as electronic voting devices in tandem with an interactive video? What's next? Twitter haiku for poetry class? Chances are there is a technology that you can use to impress your faculty, wow your students, and have fun.

*Location: Kane'ohe Room I & II*



### **Collection Development (Roundtable)**

**11:30am-noon**

*Anne Prestamo, Oklahoma State University Library*

Join Associate Dean of Libraries for Collection & Technology Services at Oklahoma State University Library Anne Prestamo for a conversation on collection development related topics. Learn how Oklahoma State University Library manages the following problems: reduced materials budget; cancellation projects; allocating funds, and more. Talk about the main challenges you are facing in collection development and your approach to managing these problems.

*Location: Boardroom*

**Noon to 1:00pm**

Lunch

*(Glass Ballroom)*

**1:00pm to 1:30pm**

### **People, Action, Noise: The Value of BCR**

**1:00pm-1:30pm**

*Jay Ford, BCR*

BCR understands libraries are filled with life: vibrant ideas, brilliant people, constant activity but have limited resources. By harnessing the collective wisdom of these institutions, and by understanding the unique needs and challenges faced by libraries in our technology-driven era, BCR brings libraries together for greater success by expanding their knowledge, reach and power. BCR helps libraries keep pace with the latest developments in technology and services and offers a broad range of products and solutions. BCR wants to be your trusted partner in helping you acquire and utilize tools to fill your library with people, action and noise.

*Location: Ka'a'awa II*

### **Get an Instant ROI on your Own Digital Content with ebrary!**

**1:00pm-1:30pm**

*Stan Smith, ebrary*

ebrary's new product combines our easy and affordable Content Hosting Services with pre-packaged, full-text e-books and other authoritative materials. In most cases, the inclusive collections are worth more than what you pay for content hosting! Studies show that a majority of libraries are digitizing and archiving materials such as special collections, newspapers, yearbooks, dissertations, and other internal documents. While PDF is the output of choice, it is difficult to search, use, and manage. ebrary solves this problem with our affordable hosted services that transforms PDF files into highly

interactive databases with powerful technology for information discovery including InfoTools.

*Location: Kane'ohe Room I & II*

### **iTech Innovations**

**1:00pm-1:30pm**

*Carlos Pizarro, Ingram Library Services*

Learn about eBook & eAudio technology for your library.

*Location: Ka'a'awa III*

### **ProQuest: What's new 2009**

**1:00pm-1:30pm**

*Dawn Devine, ProQuest*

*ProQuest Central and ABI Inform enhancements:* the largest aggregated full-text database in the market today - totaling more than 11,000 titles – with over 8,000 titles in full text. More relevant, peer-reviewed content with lower embargos: come see for yourself.

*ProQuest Entrepreneurship*

*Nursing and Allied Health and Pharmaceutical News Index*

*ProQuest Public Health*

*American Periodicals II: The Center for Research Libraries*

*Historic Black Newspapers and Black Abolitionist Papers*

*Historic MapWorks*

*Paley Center Live Events*

*CSA Illustrata: Natural Sciences and Technology*

*Coming in 2010: Learn more about our All-New ProQuest Platform!*

*Location: Ka'a'awa I*

### **How Do I Search All of My Library Resources Through a Single Search?**

**1:00pm-1:30pm**

*David King, SirsiDynix*

Enter...A world where anything is possible. See SirsiDynix Enterprise, your doorway to search and discovery. SirsiDynix Enterprise is a modern search and discovery tool that empowers libraries to make their collections and external resources more accessible than ever before.

*Location: Kane'ohe Room III*

### **What's New at Springer?**

**1:00pm-1:30pm**

*Kimberly Hill, Springer*

What's new at Springer? Come learn more about Springer's eBook offerings and how its unique business model can help your library get more bang for the buck. There will be information Springer's newest product lines as well: SpringerProtocols, SpringerImages and the forthcoming SpringerMaterials.

*Location: Boardroom*

## **1:45pm to 2:15pm**

### **Creating Memorable User Experiences on a Shoestring Budget**

**1:45pm-2:15pm**

*Brian Mathews, University of California, Santa Barbara*

How do you transform traditional library transactions into memorable user experiences? This session will explore the theme of user engagement and the design-thinking process. It will offer practical examples and strategies that you can apply to your organization during these cost-conscious times.

*Location: Ka'a'awa I*

### **Electronic Resource Changes and Trends in a Challenging Economy**

**1:45pm-2:15pm**

*Stan Smith, ebrary*

ebrary will present the results of the global library survey conducted by CIBER and co-sponsored by the Charleston Conference. The survey topic, which was selected entirely by the library community, will focus on electronic resource changes and trends in a challenging economy. We will present analysis of the results from CIBER and potentially other groups on how libraries can evolve the library experience for patrons to meet the needs of the 21st century while at the same time improving the efficiency and effectiveness of the library. The audience will have the opportunity to ask questions.

*Location: Kane'ohe I & II*

### **Bundle It. Blend It. Innovate It .**

**1:45pm-2:15pm**

*Tony Tallent, Boulder Public Library*

Innovation is about doing: bundling, blending, moving and reinventing. Libraries of all sizes and shapes are alive with this spirit of innovative thinking. Want to know how to infuse innovative ideas into your projects, programs and services? Would you like to learn a bit more on how to approach the work you do each day with some tools and ideas help you explore, renew and innovate? We'll talk about these big ideas as well as how libraries are putting them into action. Plan on coming away with some useful ideas and innovations for your own library.

*Location: Ka'a'awa III*

### **Gaming At Your Library (Roundtable)**

**1:45pm-2:15pm**

*Sarah Houghton-Jan, San Jose Public Library*

Join Sarah Houghton-Jan for a discussion on digital gaming at your library.

*Location: Boardroom*

### **The Secret of Success: What Great Libraries Know and Do!**

**1:45pm-3:35pm \*\*\* This program is 1 hour and 50 minutes \*\*\*\***

*David Bendekovic, Polaris Library Systems*

As a library leader today, you face an unprecedented challenge: the worldwide economic downturn. This program offers insights and views from many of today's leading libraries

to help you position your library in the mind of the community as an important economic driver while helping users understand what you have to offer them. Don't miss this extraordinary interactive workshop filled with current, real-world examples of how leading libraries are adapting to change, re-engineering services, and transforming communities in today's ever-changing social and economic environment!

*Location: Kane'ohe Room III*

## **2:30pm to 3:00pm**

### **Pulse Points: Libraries in Action**

**2:30pm-3:00pm**

*Tony Tallent, Boulder Public Library*

"Is this really a library?" Have you heard that question lately? I'd like for us to explore how we might elicit this question more often. Let's look at how our program efforts can help put us on the map in a whole new way. What is going on in the world of library programs that is new, fresh and exciting? How can we learn from companies and agencies outside the library to create remarkable experiences within our libraries? Together we'll discover how to create pulse points of activity that will resound throughout your community.

*Location: Ka'a'awa I*

### **New Technologies that Save Money, Time, and Improve Service**

**2:30pm-3:00pm**

*Sarah Houghton-Jan, San Jose Public Library*

Many technologies can help us to increase productivity, increase efficiency, and allow the library to provide enhanced customer service using even fewer resources.

Some free and open source technologies can even replace the expensive ones you're currently using. How can we: plan and conduct better team collaboration and meetings?; replace expensive software on our public and staff computers?; create a dynamic web presence without every change having to go through a webmaster?; expand programming offerings to all libraries?; save time creating library staff schedules? This session will cover the above topics and more!

*Location: Kane'ohe I & II*

### **User Needs Assessment - A Case Study**

**2:30pm-3:00pm**

*Allie Jordan, University of Hawaii at Manoa*

In a time of shrinking resources, providing library users with essential and timely resources is of utmost importance. User needs assessment surveys are a great way to determine what these resources are, directly from those you seek to serve. In this presentation, I will share my experiences - and lessons learned - conducting a needs assessment survey of graduate students at the University of Hawaii at Manoa.

*Location: Ka'a'awa III*

**Future of Reading (Roundtable)**

**2:30pm-3:00pm**

*Brian Mathews, University of California, Santa Barbara*

Join Brian Mathews for a discussion on the future of reading and how it might impact services at your library.

*Location: Boardroom*

**The Secret of Success: What Great Libraries Know and Do!**

**1:45pm-3:35pm \*\*\* This program is 1 hour and 50 minutes \*\*\*\***

*David Bendekovic, Polaris Library Systems*

Join this program already in progress. Read the program description in the 1:45pm .

*Location: Kane'ohe Room III*

**3:00pm to 3:30pm**

**Snack 'n' Chat**  
*(Glass Ballroom)*

Enjoy a snack and take part in one or several conversations. There are no moderators or presenters at the tables. You can join one of the predetermined conversations listed below (each table will have a sign indicating the conversation topic) or you can start a conversation on a topic of your choice. If so, make a new sign to advertise your preferred topic. Predetermined topics include:

**What Should We Do With the Reference Desk?**

At many libraries, the number of in-person reference questions are down. What does this mean for the future of the reference desk? Should we get rid of the reference desk?

**Greening Your Library**

Share news of your sustainable library operations.

**Managing Reduced Budgets**

If your library budget has been cut, what resources, services, or staff have you reduced or eliminated to compensate for the cuts? How are you making the decisions on what to reduce or eliminate?

**Cloud Computing**

What is cloud computing? What can it do for your library?

**Social Media Marketing**

Do you use Web 2.0 technologies to market your library? Are you, for example, using Facebook or Twitter? If so, share your experiences, challenges, and success stories with social media to market your library.

### **Readers Advisory**

Read any good books lately? Share your favorites with your colleagues.

### **Eresource Management**

What are the big problems your library faces in managing electronic resources? What are your solutions?

## **3:45pm to 4:15pm**

### **Tips for Negotiating Salaries, Benefits, & Perks – Panel Discussion**

**3:45pm-4:15pm**

*Alan Grosenheider, University of Hawaii at Manoa; Anne Prestamo, Oklahoma State University; Sarah Houghton-Jan, San Jose Public Library; and Tony Tallent, Boulder Public Library.*

If you are offered a job in a library, how do you negotiate salary? What benefits can you negotiate? Can you, for example, negotiate vacation, travel to conferences, moving expenses, etc.? What types of perks are available at libraries? Can you negotiate perks such as a signing bonus? Further, what strategies can a job candidate take to maximize their salary? What research can they do? What should (and shouldn't) a job candidate say during the interview or after the interview to optimize their salary and benefit package?

*Location: Kane'ohe Room III*

### **Virtual World Librarianship**

**3:45pm-4:15pm**

*Diane Nahl, University of Hawaii at Manoa, Library and Information Science Program*  
Since 2003 librarians have been creating services in the 3-D virtual world Second Life. Millions of tweens are active in over 100 virtual worlds. LIS programs offer courses on and in virtual worlds, exploring the potential for extending information services, institutional presence, professional development, digital collections, and greater national and international collaboration among information professionals and educators. In virtual worlds teaching, learning, information literacy, collections and information services require creativity and innovative approaches. Virtual world librarianship provides significant benefits in distance learning, reaching nonusers, communicating and collaborating with international communities, recruiting students, and greater accessibility for disabled users.

*Location: Ka'a'awa I*

### **Make Them Love You: Taking the Library Out to Users**

**3:45pm-4:15pm**

*Nader Qaimari, Gale, a Cengage Learning Company*

Libraries often talk about marketing as a way to bring patrons into branches or buildings. The next generation of library marketing should be focused on taking the library out to users. Whether integrating resources into social networking sites like Facebook, putting library branches in airports, or simply doing outreach to user groups that need you -- there is a new way to drive circulation, usage, and success. In this session we will review

what libraries across the world are doing to market to users, and how partners can help, with a special emphasis on what's working.

*Location: Kane'ohē Room I & II*

**From Awareness to Funding: The Next Chapter**

**3:45pm-4:15pm**

*Chris Martire, OCLC*

Join Chris Martire from OCLC for an update on OCLC's continuing efforts with generous support from the Bill & Melinda Gates Foundation to help public library leaders heighten awareness of the needs of local libraries and increase support for the services they provide. You'll discover the key findings from the initial report as well as learn more about the new public information campaigns in Georgia and Iowa.

*Location: Boardroom*

**Web Site Usability for Beginners**

**3:45pm-4:15pm**

*Leslie Mathews, Fielding Graduate University*

Did you know that usability testing with only five users will tell you 85% of the problems with your web site? Learn from a practitioner about how this works. We will be guided by the ideas of usability gurus Jakob Nielsen and Steve Krug as we explore the world of web site design and usability testing. Learn how to conduct focus groups and testing using the talk-aloud protocol. The process can be fast, easy, surprising and fun; and it can show your users that you care about their experience with your web site.

*Location: Ka'a'awa III*

**4:30pm to 5:00pm**

**Where Do We Go From Here – The Next Decade for Libraries – Panel Discussion**

**4:30pm-5:00pm**

*Sarah Houghton-Jan, San Jose Public Library; Brian Mathews, University of California, Santa Barbara; Anne Prestamo, Oklahoma State University; Tony Tallent, Boulder Public Library.*

If and when the recession ends, can libraries expect their funding to be restored to pre-recession levels? If so, will we return to pre-recession business as usual? If not, what does this mean for library resources, services, users, and staff?

*Location: Glass Ballroom*

**5:00pm to 6:00pm**

Vendor Reception  
(*Glass Ballroom*)

You need a reception ticket to participate in this event.

## EXHIBITORS LIST

### Advanced Micro-Image Systems Hawaii

525 Kokea Street, Bldg. B-1

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[www.adv-micro.com](http://www.adv-micro.com)

Representing book scanners, microfilm equipment, vend cards, and e-book publishing solutions.

### BCR

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[www.BCR.org](http://www.BCR.org)

BCR brings libraries together for greater success by expanding their knowledge, reach, and power.

### Bess Press, Inc.

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[www.besspress.com](http://www.besspress.com)

Celebrating 30 years publishing in Hawaii and the Pacific.

### Britannica Digital Learning

331 N. LaSalle Street

Chicago, IL 60654

(800) 621-3900

[www.info.eb.com](http://www.info.eb.com)

Thanks to the Hawaii Library Consortium, your library has access to Britannica resources! Stop by the Britannica booth today!

### ebrary

318 Cambridge Avenue

Palo Alto, CA 94306

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[www.ebrary.com](http://www.ebrary.com)

ebrary networks every word in library's digital collections and offers flexible models to acquire content.

### EBSCO Information Services

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### Rules

Bidding opens at 8:00 AM and will close at 4:30 PM. Items will be displayed the entire time and will be available for pickup/payment at 5:00 PM. Only cash or checks will be accepted. Bidders must be present at the end of bidding to claim their item; otherwise, item will go to the next highest bidder.

Bidding sheets will be provided. Place your name and bid amount on the bid sheet. Please bid whole dollars (i.e. \$30.00, not \$29.99 or \$30.50).

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